

OUR MISSION



To empower job seekers and newcomers through personalized employment and settlement services that foster connection, support employers, and enrich our community.

OUR VISION



Together, we will build an inclusive and thriving community where everyone can reach their full potential.

OUR VALUES



EXCELLENCE: We are dedicated to delivering exceptional services, driven by teamwork, professionalism, and a commitment to excellence. Through continuous improvement and innovation, we strive to achieve the best outcomes for the people we serve and our stakeholders.

INTEGRITY: We prioritize truth, honesty, and transparency. We uphold unwavering moral principles and accountability, earning the trust of the people we serve and our community.

PERSON-CENTRED: We prioritize individuals' needs with compassion and empathy. Our collaborative approach tailors services to each person's unique circumstances and aspirations. This commitment ensures individuals feel valued and empowered to achieve their goals.

INCLUSIVITY: We are guided by fairness and equity, ensuring everyone is valued and included. We actively promote diversity, fostering an environment where individuals feel respected and appreciated for their unique backgrounds, cultures, and identities.

EMPOWERMENT: We empower individuals to take control of their lives, make informed decisions, and achieve their goals. Through support, resources, and opportunities, we help clients and staff realize their full potential and create positive change in their lives, workplaces, and communities.

OUR STRATEGIC DIRECTIONS & PRIORITY INITIATIVES



OUTSTANDING PEOPLE

Our compassionate and skilled staff love what they do and take pride in being part of the SCCC team. They are dedicated to delivering person-centred services that empower everyone to reach their full potential.

THE SCCC WAY

Our staff will embody our values in their actions, strive for continuous improvement, and put the people we serve at the heart of everything we do.

LEADERSHIP

Our management team will inspire and empower others, build trust, uphold the highest standards of accountability, and lead with the skills needed to successfully implement our actions and strategies successfully.

ENHANCE STAFF WELLNESS & MENTAL HEALTH

We are committed to fostering an environment where our staff feel safe, supported, inspired, and empowered to thrive.



ELEVATING OUR OPERATIONS

We are committed to continuously improving our organization to effectively meet the employment and settlement needs of the people we serve.

BUSINESS & FINANCIAL CONTINUITY

We are committed to maintaining and enhancing our financial health and long-term sustainability through revenue diversification and responsible resource management.

ENHANCE OUR DATA & ADMINISTRATIVE SYSTEMS

We will strengthen our data and administrative systems to support data-driven decision-making, improve efficiency, and enhance the quality of our services.

ELEVATE OUR STAFF'S PROFESSIONAL TOOLKIT

We will invest in training, coaching, and professional development to empower our staff to effectively serve clients with diverse needs and achieve meaningful outcomes. By fostering a culture of collaboration and innovation, we will strengthen our team's capabilities and enhance the support we provide.



COMMUNITY & PARTNERSHIPS

We collaborate to create a thriving environment where everyone can reach their full potential, and our efforts are recognized and supported by the community we serve.

COMPANY BRAND

We will continue to assess how our organization is perceived and identify opportunities to foster a brand that reflects our values and resonates with the community, strengthening our connection to the people we serve.

CELEBRATE OUR SUCCESSES & IMPACT

We will develop and implement a comprehensive strategy to share our story, highlighting the positive impact we create.

INTEGRATED CLIENT SUPPORT NETWORK

We will build a seamless system that connects the people we serve to essential community services, ensuring they have access to the full range of support they need.

ENHANCE OUR STRATEGIC PARTNERSHIPS

We will expand our network and influence in the social sector by identifying and nurturing strategic partnerships with like-minded organizations, funders, and influencers, creating a shared value and greater impact for our community.